

AxiomV SQL™ Technical Bulletin

2 Automatic Road, Suite 108
Brampton, Ontario
Canada L6S 6K8

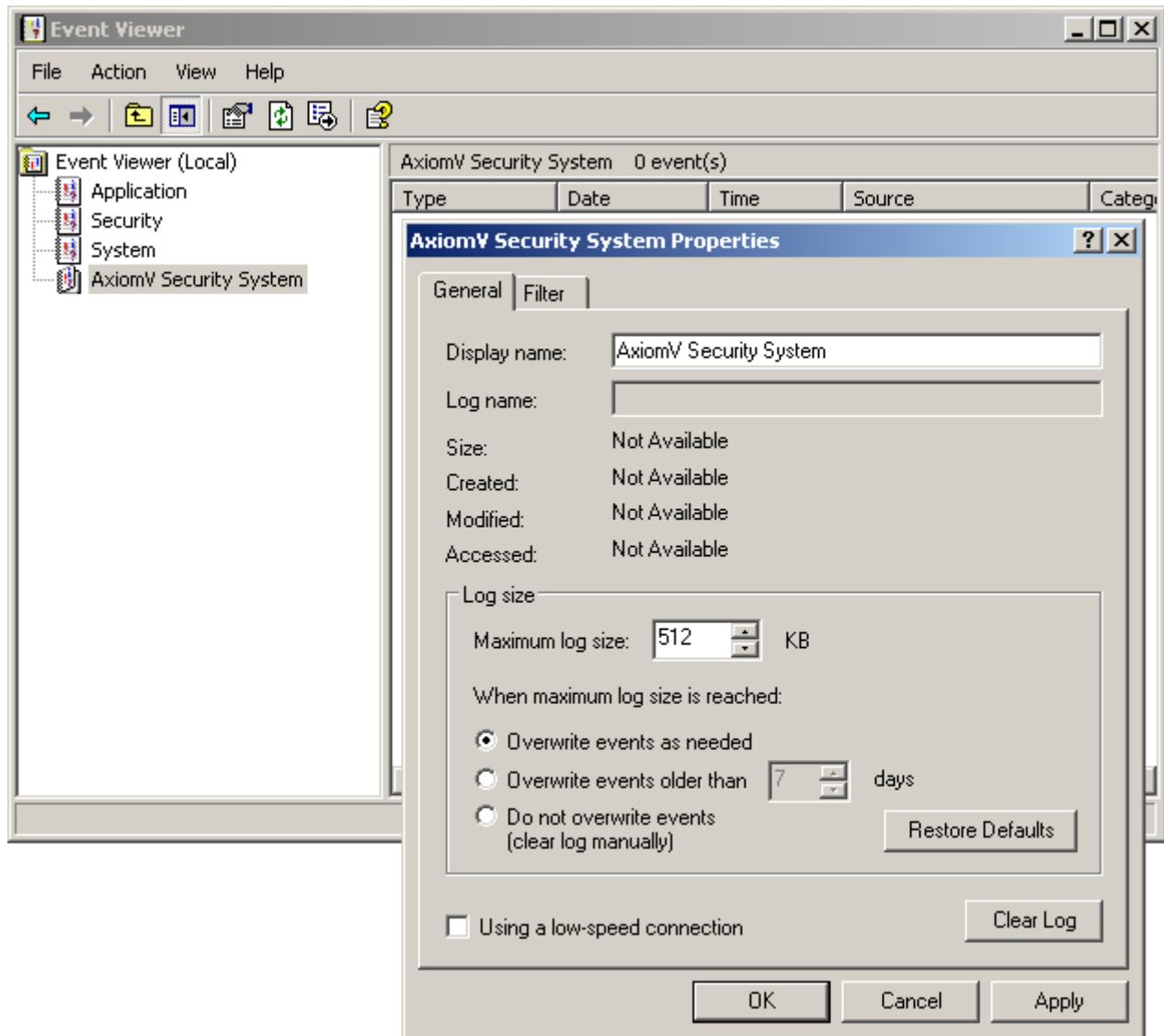
Number: 47

AxiomV™ Event Log

AxiomV Security System Event Log

If you find that the AxiomCommsServer (and its dependent AxiomMessageServer) doesn't start but the AxiomDataServer and the Client does, it may be that the AxiomV Security System Event Log is full. Every time the AxiomCommsServer is started it is logged into the AxiomV Security System Event Log. If this log is full it won't accept any more entries, and if AxiomCommsServer can't log its starting then it won't start. To prevent this from happening it is recommended that the default property for the AxiomV Security System Event Log be changed from '**Overwrite events older than 7 days**' to '**Overwrite events as needed**'. When changing this property be sure to verify that the change was accepted. It may be necessary to clear the log and/or increase the size of the log file before the change will be accepted. After making this change it would be best to re-start your computer to ensure that the change is implemented.

Depending on the Operating System there can be different way to get to the Event Viewer. You can try '**eventvwr**' under *Start / Run* or you can try going through *Control Panel / Performance and Maintenance / Administrative Tools*, or *Settings / Control Panel / Administrative Tools*.



Event Viewer / AxiomV Security System / Properties

When maximum log size is reached:

- Overwrite events as needed.