



Dear Valued Partners,

The RBH operations team has been closely monitoring the global Covid-19 situation as the threat and responses change from day to day and jurisdiction to jurisdiction. RBH is following all the recommended guidelines as transmitted by government and local officials. As a result, some of our offices are on reduced staff.

As part of our strong commitment to society and to mitigate impact to our partners we have initiated the following steps:

- RBH has suspended employee travel until further notice
- Virtual meetings have been instituted instead of face to face meetings
- RBH encourages everyone to practice the active social responsibilities recommended by medical authorities
- RBH Tech support will remain open
- Order taking will continue to take place until further notice
- Shipping will continue where possible
- Where shipping cannot be completed orders will be fulfilled as soon as made possible

In addition, recognizing that dealers may have time in isolation we are encouraging any sales staff and technicians to take advantage of the following services by contacting larry.turnbull@rbh-access.com:

- Online Training
- Online Webinars
- Online system Demonstrations

We will continue to monitor the situation and have full confidence that as a society we will overcome the current crisis and be stronger for it. Should you have any questions please reach out and we will be happy to assist where we can.

Thank you for your continued partnership

Kanty Riarh

RBH Access Technologies

