

Technical Bulletin

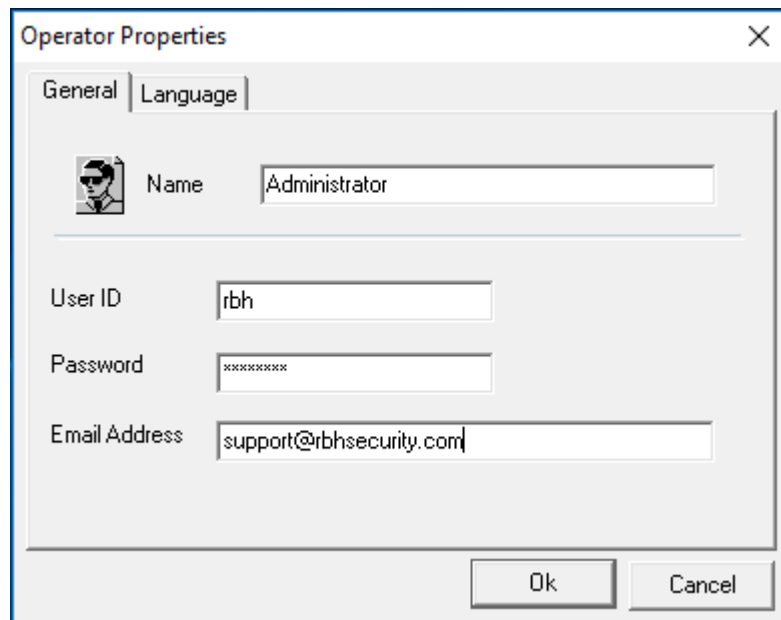
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Number: 66**Integra32™ R5.0 Message Server**

Integra32™ message server is used to send emails to various users of Integra on any activity related to Access points.

The screenshot shows a Windows-style dialog box titled "Options" with a close button (X) in the top right corner. It has four tabs: "General", "Badge", "Font", and "Email", with "Email" being the active tab. Inside the "Email" tab, there is a section titled "Email Configuration" containing four text input fields: "Sender Name" (with the value "rbh.test"), "Senders Email address" (with the value "rbh.test@rbhsecurity.com"), "SMTP Server" (empty), and "Password" (empty). Below these fields are two checkboxes: "Using Exchange Server" and "SSL", both of which are currently unchecked. At the bottom right of the dialog box are "Ok" and "Cancel" buttons.

Set the email configuration of the sender in the *Email* tab of Option> System Options.
Check the box *Using Exchange Server* and/or *SSL* to use these features, if required.

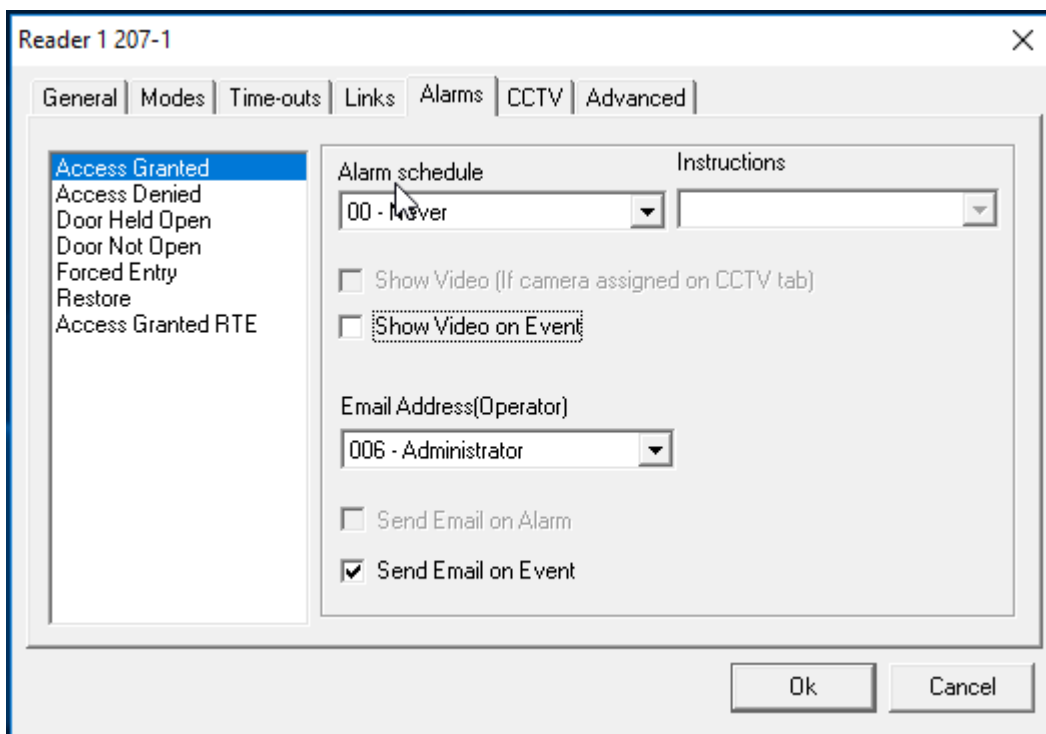


The **Operator Properties** dialog box has two tabs: **General** and **Language**. The **General** tab is active. It contains the following fields:

- Name:** Administrator
- User ID:** rbh
- Password:** (masked with asterisks)
- Email Address:** support@rbhsecurity.com

At the bottom right are **Ok** and **Cancel** buttons.

Select the email address to send messages to in required operator's properties window.



The **Reader 1 207-1** window has several tabs: **General**, **Modes**, **Time-outs**, **Links**, **Alarms**, **CCTV**, and **Advanced**. The **Alarms** tab is active. On the left is a list of events: **Access Granted** (selected), **Access Denied**, **Door Held Open**, **Door Not Open**, **Forced Entry**, **Restore**, and **Access Granted RTE**.

The main area for the selected event has the following settings:

- Alarm schedule:** 00 - Never
- Instructions:** (empty dropdown)
- ☐ Show Video (If camera assigned on CCTV tab)
- ☐ Show Video on Event
- Email Address(Operator):** 006 - Administrator
- ☐ Send Email on Alarm
- ☒ Send Email on Event

At the bottom right are **Ok** and **Cancel** buttons.

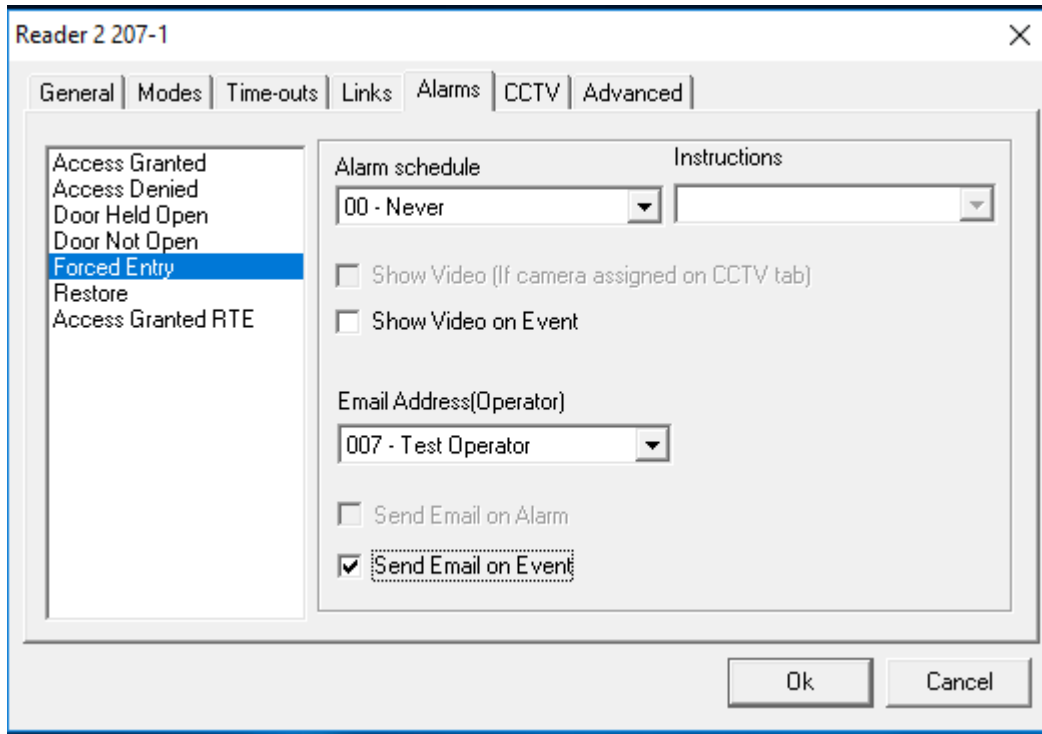
The emails can be sent for any message in the Access Point properties. They are configured in the *Alarms* tab of the *Access Point properties* window. Emails can be configured for the events and/or on alarms related to these events.

The screenshot shows the 'Reader 1 207-1' configuration window with the 'Alarms' tab selected. On the left, a list of alarm types includes 'Access Granted' (highlighted), 'Access Denied', 'Door Held Open', 'Door Not Open', 'Forced Entry', 'Restore', and 'Access Granted RTE'. The main area is divided into 'Alarm schedule' and 'Instructions'. Under 'Alarm schedule', a dropdown menu shows '02 - Schedule BH'. Under 'Instructions', there are checkboxes for 'Show Video (If camera assigned on CCTV tab)', 'Show Video on Event', 'Send Email on Alarm' (checked), and 'Send Email on Event'. Below these is an 'Email Address(Operator)' dropdown menu showing '006 - Administrator'. At the bottom right are 'Ok' and 'Cancel' buttons.

Select the email address (defined in operators' window) from the drop down list.
 Select the check box for sending the emails on event and/or on alarm as desired.

The screenshot shows the 'Operator Properties' window with the 'General' tab selected. It contains fields for 'Name' (Test Operator), 'User ID' (test), 'Password' (masked with 'xxxx'), and 'Email Address' (test@rbhsecurity.com). There is a small icon of a person wearing a hat next to the Name field. At the bottom right are 'Ok' and 'Cancel' buttons.

Different events/alarms can be sent to different email addresses as defined in the operators' window and is selected accordingly for the events/alarms in the Access Point properties window.



Once configured, every time the event/alarm happens, it will send the email to the email address configured in the system.

NOTE: *IntegraMessageServer* service must be started after starting the client application.